

Profile

Skilled architect, engineer, and manager with more than 19 years' experience designing and delivering solutions involving multiple technologies. Able to map business requirements into technology opportunities. Experienced working diplomatically and collaboratively in contentious environments to ensure the success of projects. Capable of making decisions with conviction in environments of uncertainty and risk. Able to effectively communicate with customers on all levels. Desires to bring exceptional value to an employer using technical and managerial experience, while creating opportunities to learn and grow professionally.

TOGAF, IBM I-SA certified; iEAi Certified Enterprise Architect

Experience**Enterprise Architect**

Mainline Information Systems (Gainesville, FL)

August 2008–Present

Assist customers developing strategies for the New Enterprise Data Center, leveraging an on-demand infrastructure to mitigate risks and respond to threats. Translate business initiatives and challenges into requirements, and develop comprehensive technology strategies to address them. Specializing in multi-platform and complex solutions.

- National resource for performance tuning
- National resource for IBM's General Parallel File System (GPFS)

Senior Systems Engineer

e-TechServices.com, Inc. (Gainesville, FL)

May 2006–July 2008

Key member of staff developing and delivering professional services. Individually responsible for satisfaction of clients with respect to complete solution. Design solutions to fit specific business requirements. Supervise sub-contractors delivering services on joint projects. Conduct assessments and architectural reviews, as well as pre- and post-sales Solutions Assurance Reviews to ensure that proposed solutions meet customer requirements.

- Most billable services engineer of 2006
- Proven ability to "turn around lost customers" when given "one last shot" at service delivery fumbled by other engineers
- Neil Chapin Award Winner, 2nd Annual

Information Technology Expert

UF Computing and Networking Services (Gainesville, FL)

May 1998–July 2006

Directly responsible for management of the Open Systems Group personnel and services. Design and deliver central IT services to a constituency of 100,000 users. Key member of staff developing policies, standards, and procedures for security and legal compliance. Manage hardware, software and personnel totaling more than \$2M per annum.

- Reduced employee turnover by actively empowering and rewarding individuals; Fostered a team-oriented work environment
- Re-designed architecture of central email service, allowing a 20x growth in service
- Created group's first system recovery plan by introducing software packaging and repeatable system installation discipline
- Davis Productivity Award (2005), Exceptional Service Award (2004)

Education**Bachelor of Science in Computer Science**

University of Florida (Gainesville, FL)